

# Longitudinal Assessment User Guide HMDCB



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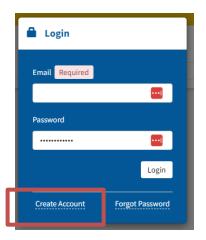
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### Create an Account in the Certification Center

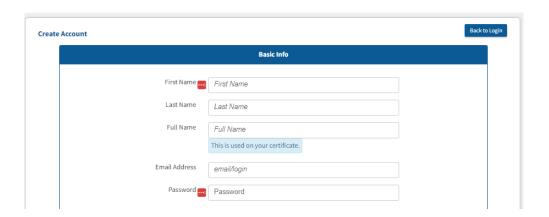
- Visit the Certification Center at <u>learn.hmdcb.org</u>
- Note: create an account using the email address HMDCB has on file for you as this will
  grant you access to all activities. If you create an account using a different email,
  please message info@hmdcb.org.
- Click the **Login/Create Account** button in the top-right corner.



A new screen will appear. Select the Create
 Account link in the bottom left corner.



• You will be brought to a new screen and prompted to enter your **name**, **email**, and **create a password**. Once complete, scroll down to complete your **profile**.

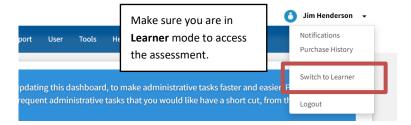


• Complete the required **User Profile** fields, then click the **Create Account** button to set up your account.

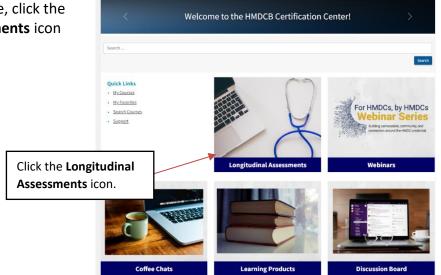
	User Profile	
Welcome to the HMDCB Certification Center! On this site, you can access the annual longitudinal assessment and other educational activities. Please complete the below information to create or update your user profile.		
<b>Note:</b> you will be prompted to update your profile information annually. If you have any questions, feel free to contact HMDCB staff at <a href="mailto:info@hmdcb.org">info@hmdcb.org</a> or call 847-375-6740.		
* indicates required field		
Preferred Mailing Address*	1	
Preferred Phone Number*	Complete all the <b>required fields</b> to set up your account and profile page. Click the <b>Create</b>	
Credentials*	Account button once complete.	
Current Hospice		
Primary Position*		
Hospice Location*		
Average Hours Per Week in Hospice*		
Average Daily Census*		
Total Years Practicing as a Hospice Physician*   Are you HPM board certified?*		
Specialty*		
<ul><li>Family Medicine</li><li>Internal Medicine</li><li>Other</li></ul>		
text response		
License Jurisdiction*		
License Expiration Date (MM/DD/YYYY)*		
	Create Account	

### **Access the Longitudinal Assessment**

- Visit <a href="learn.hmdcb.org">learn.hmdcb.org</a> and login with your user ID and password.
- If you forgot your credentials, click the **Forgot Password** link or contact HMDCB staff at **info@hmdcb.org** or call 847-375-6740.
- **Note:** You will default to **Learner mode** unless you have been granted a different mode due to your volunteer position with HMDCB. To change your mode, click your name in the top-right corner and select **Switch to Learner**.



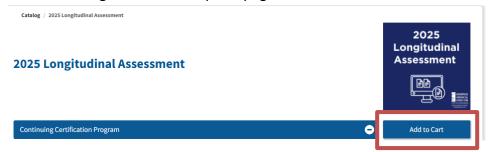
 Once in Learner mode, click the Longitudinal Assessments icon from the home page.



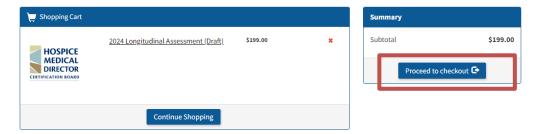
Select the green button for the current year's assessment.



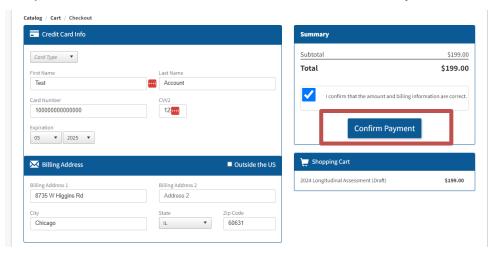
You will be brought to the description page. Click the Add to Cart button.



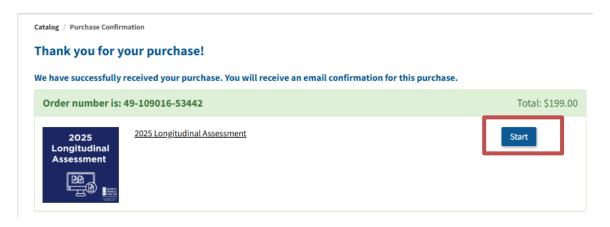
• You will then be prompted to continue shopping or checkout. Click the **Proceed to Checkout** button to pay the renewal fee.



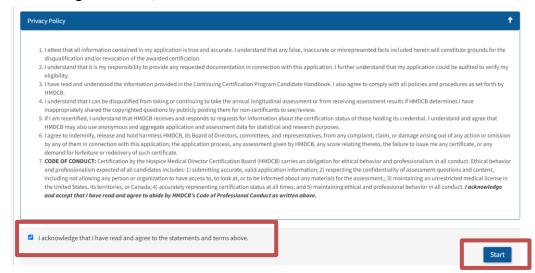
• A new page will open where you can add your credit card information. Once you enter your information, check the box and click the **Confirm Payment** button.



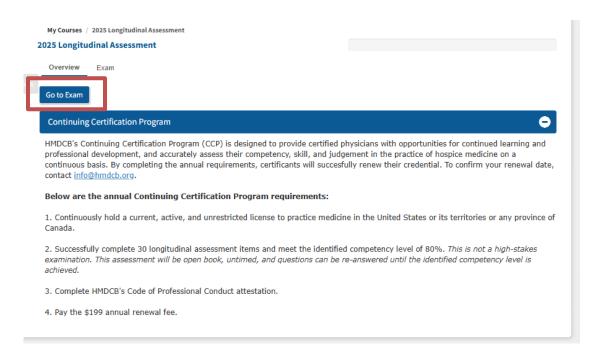
• Once your payment has processed, you will receive a **confirmation page**. To access the assessment, click the **Start** button.



• From there, you will be prompted to review and acknowledge to HMDCB's annual Consent Form and Code of Conduct. Please make sure to review the full form. You cannot access the assessment until you complete this step. Once you check the acknowledgement box, hit the Start button.

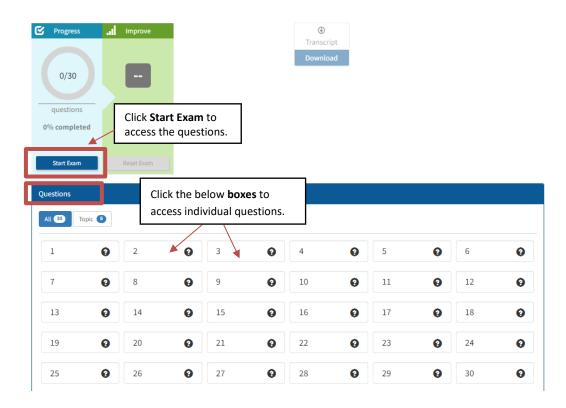


• You will now be directed to the Overview page. To access the assessment, click the **Go to Exam** button.

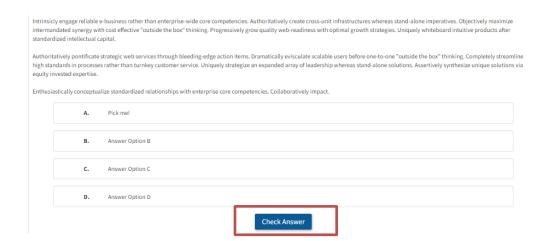


• You will be brought directly to the assessment **Progress** page. From this page, you can access the questions by clicking the **Start Exam** button under **Progress** or you can select individual questions under the **Questions** section.

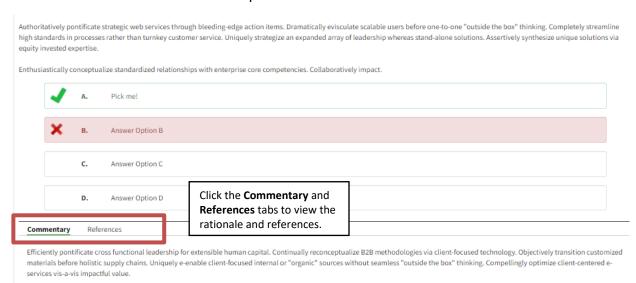
**IMPORTANT:** You can answer the questions in any order and in multiple sittings. All answered questions will automatically be saved. Make sure to answer all 30 questions and achieve the pass score by **October 31**st **annually**.



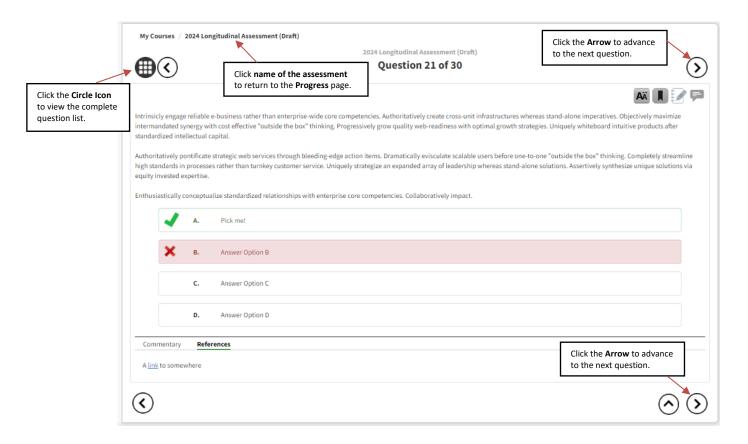
 To answer each question, select the answer option you think is correct, then click the Check Answer button.



After you check your answer, you will be provided instant feedback. A green check
will appear next to the correct answer and a red X will appear next to the incorrect
answer (if you answered incorrectly). You can click the Commentary and References
tabs at the bottom of the question to view the rationale and references.



• To advance to the next question, click the **Arrow** button in the bottom/top right-hand corners. To return to the **Progress** page, click the **name of the assessment** hyperlink in the top left-hand corner. To view the question list, click the **Circle Icon** in the top left-hand corner.



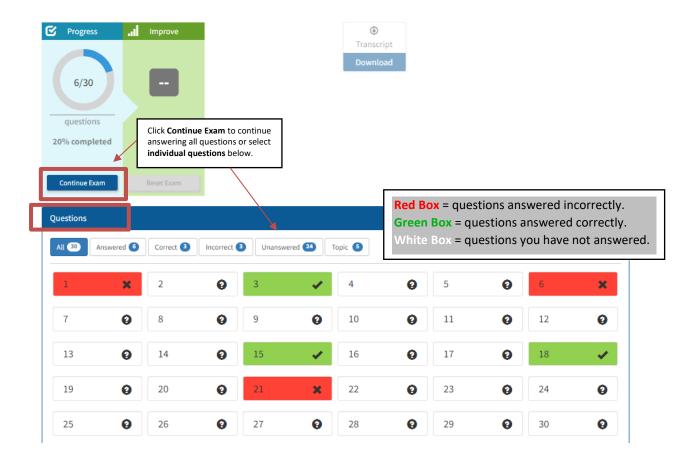
### **Continue the Assessment**

- The assessment can be completed in one sitting or multiple. To return to the
  assessment after logging back into the <u>Certification Center</u>, make sure you are in
  Learner mode. To change your mode, click your name in the top-right corner and
  select Switch to Learner.
- From the home page, click the **Longitudinal Assessments** icon.
- Click the green **Continue** button for the **current year's assessment**.



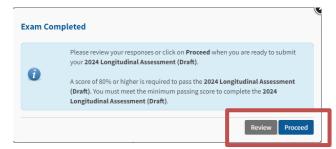
• Once on the **Progress** page, click the **Continue Exam** button or select an individual question from the **Questions** section.

**Note:** you can view your progress from this page. In the below example, 6/30 questions have been answered. The question(s) you answer **correctly** will be marked **green**, question(s) you answer **incorrectly** will be marked **red**, and questions you haven't answered will **remain white.** 

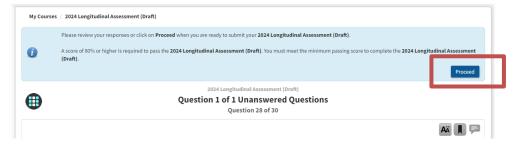


### **Submit the Assessment**

 After you answer all 30 questions, you will receive a notification to Review the questions or Proceed to review your score.
 You can select either option.

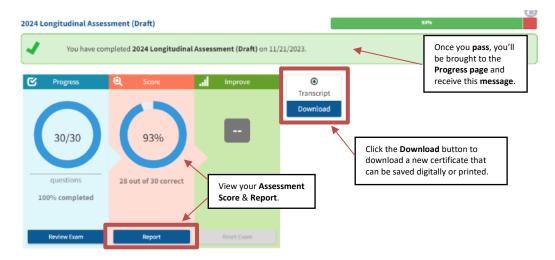


 If you select Review, you can review all the questions but cannot change your answers. Once you are ready to review your score, select the Proceed button in the top-right corner. Note: after you click Proceed, you will be notified if you achieved the passing score or not.



### **Pass Score Achieved**

- If you *achieve* the pass score, you will be brought back to the **Progress** page and will receive the below message. **Note**: you cannot reset the exam once you pass. You have successfully renewed your credential and no further action is needed.
- You can download your certificate by clicking the **Download** button under **Transcript**. You will also receive a copy of your certificate via email.
- To review how you performed in each content area of HMDCB's <u>Content Blueprint</u>, click the **Report** button under **Score**.



### Pass Score Not Achieved/Reset the Questions

 If you did not achieve the pass score, you will receive the below message and will need to reset the questions until you achieve the pass score. You can reset the questions immediately by clicking the Reset Incorrect Answers button or reset them later.



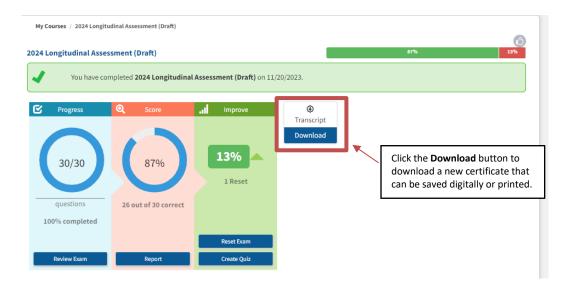
- To reset the questions later, log into the <u>Certification Center</u> click the <u>Longitudinal</u>
   Assessment icon click <u>Continue</u> for the <u>current year's</u> assessment.
- Once on the Progress page, click the Reset Exam button under Improve. You will be prompted to answer all the questions you answered incorrectly. Note: You can reanswer the questions in one sitting or multiple.

**IMPORTANT:** You need to re-answer all questions you answered incorrectly and meet the pass score to successfully complete the longitudinal assessment and renew your credential. **You can reset the questions an unlimited number of times until you achieve the pass score.** 



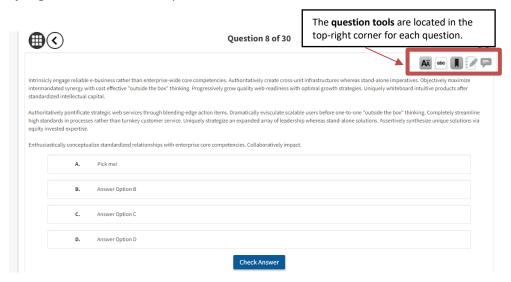
### **Download a Certificate**

Once you achieve the pass score, you can download a new certificate from the
 Progress page by clicking the Download button under Transcript. Your certificate
 can be downloaded and saved digitally or printed. You will also receive a copy of your
 certificate via email.



### **Question Tools**

Each question contains different tools to aid in your learning. These tools can be found in the **top-right corner** for each question.



- Use this icon to increase/decrease the text size.
- Click this icon to enable the strikethrough option to eliminate answer options.
- Use this icon to bookmark questions.
- Click this icon to record notes for each question. All notes can be exported from the Progress page.
- Click this icon to send HMDCB any feedback/comments for a question.

## Support

If you have any questions or need assistance navigating the system or accessing the assessment, contact HMDCB staff at <a href="mailto:info@hmdcb.org">info@hmdcb.org</a> or call 847-375-6740.

Staff is available **Monday-Friday from 9-5 pm CT**. All messages will be responded to in a timely manner.